

Your Account.

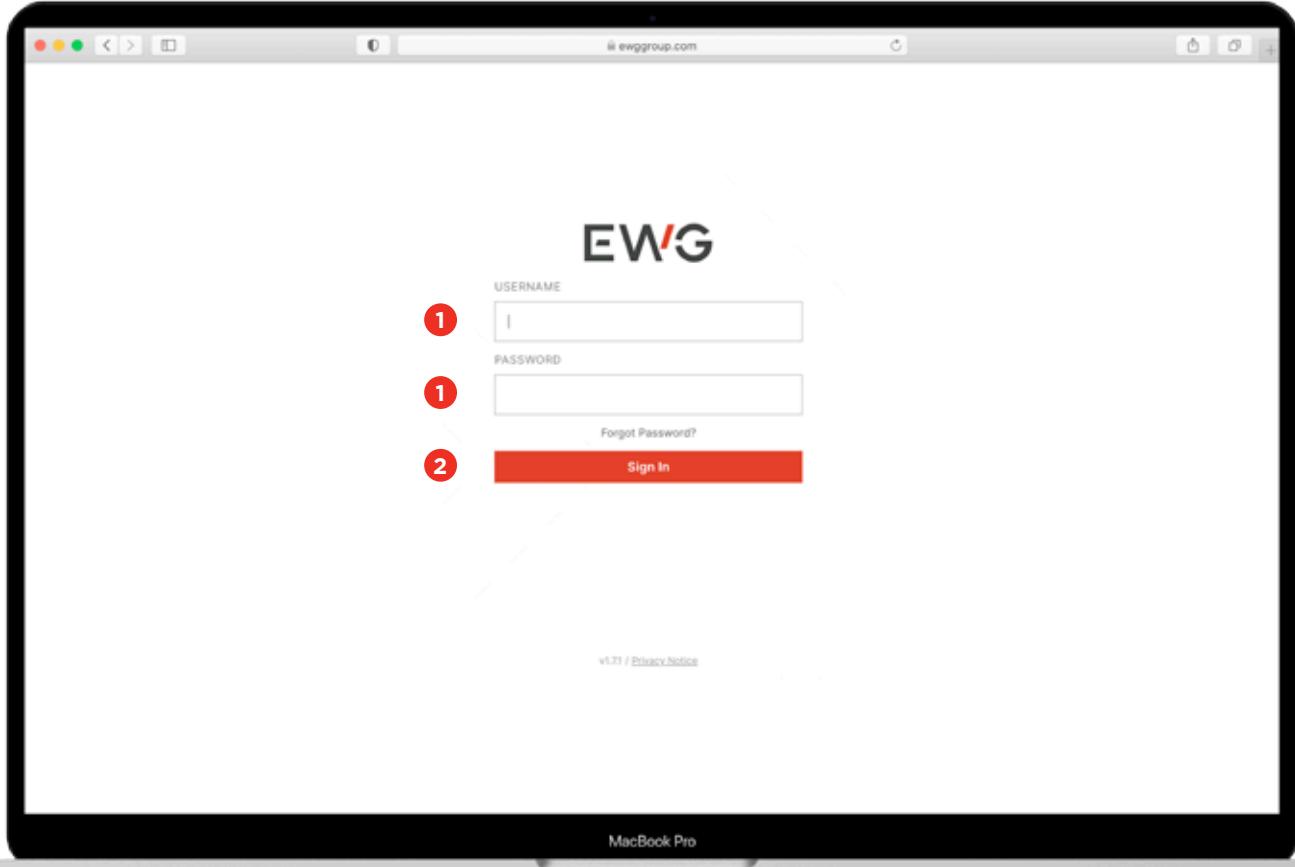
**Signing in for
the first time**

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Fiduciary, Corporate,
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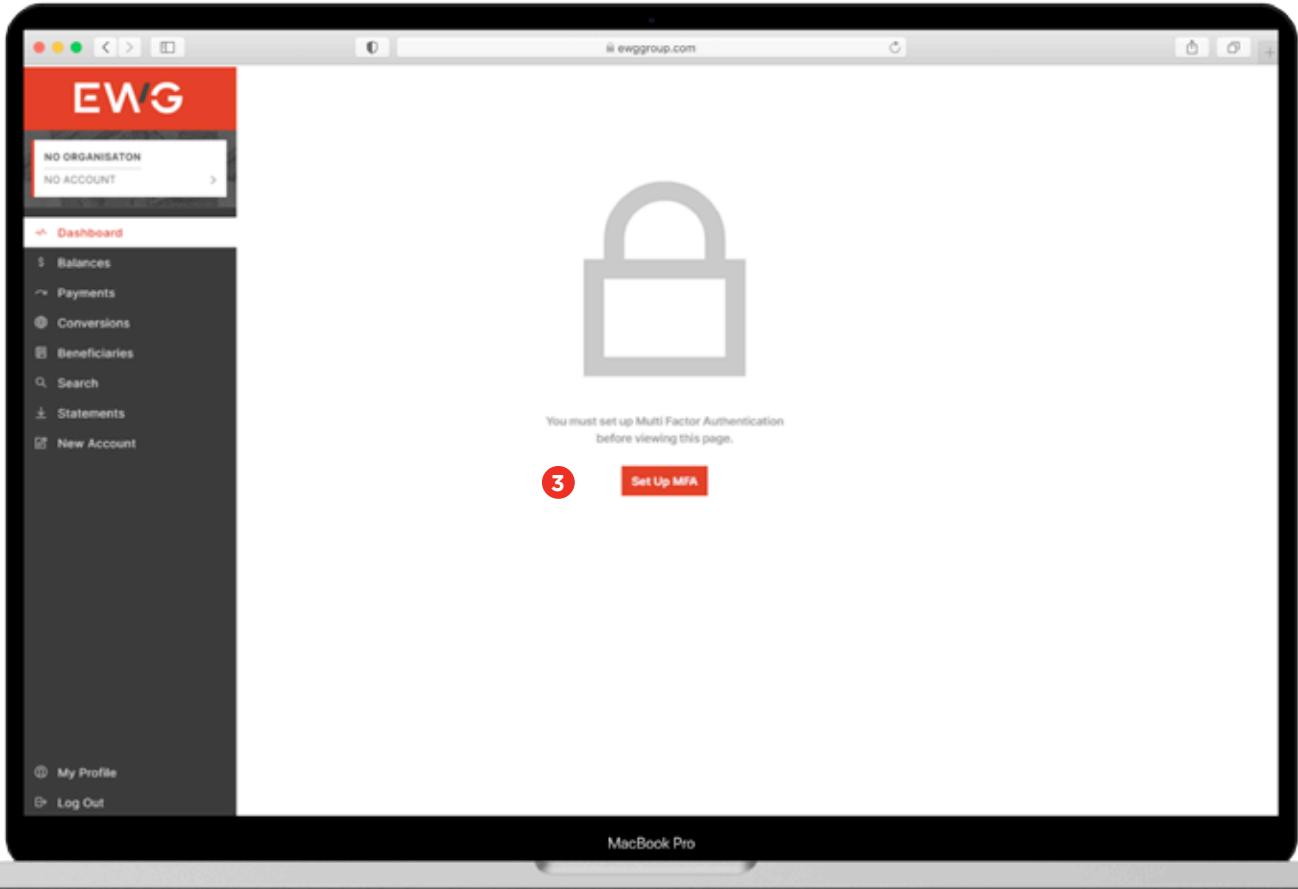
/ Signing in



Go to: app.ewggroup.com

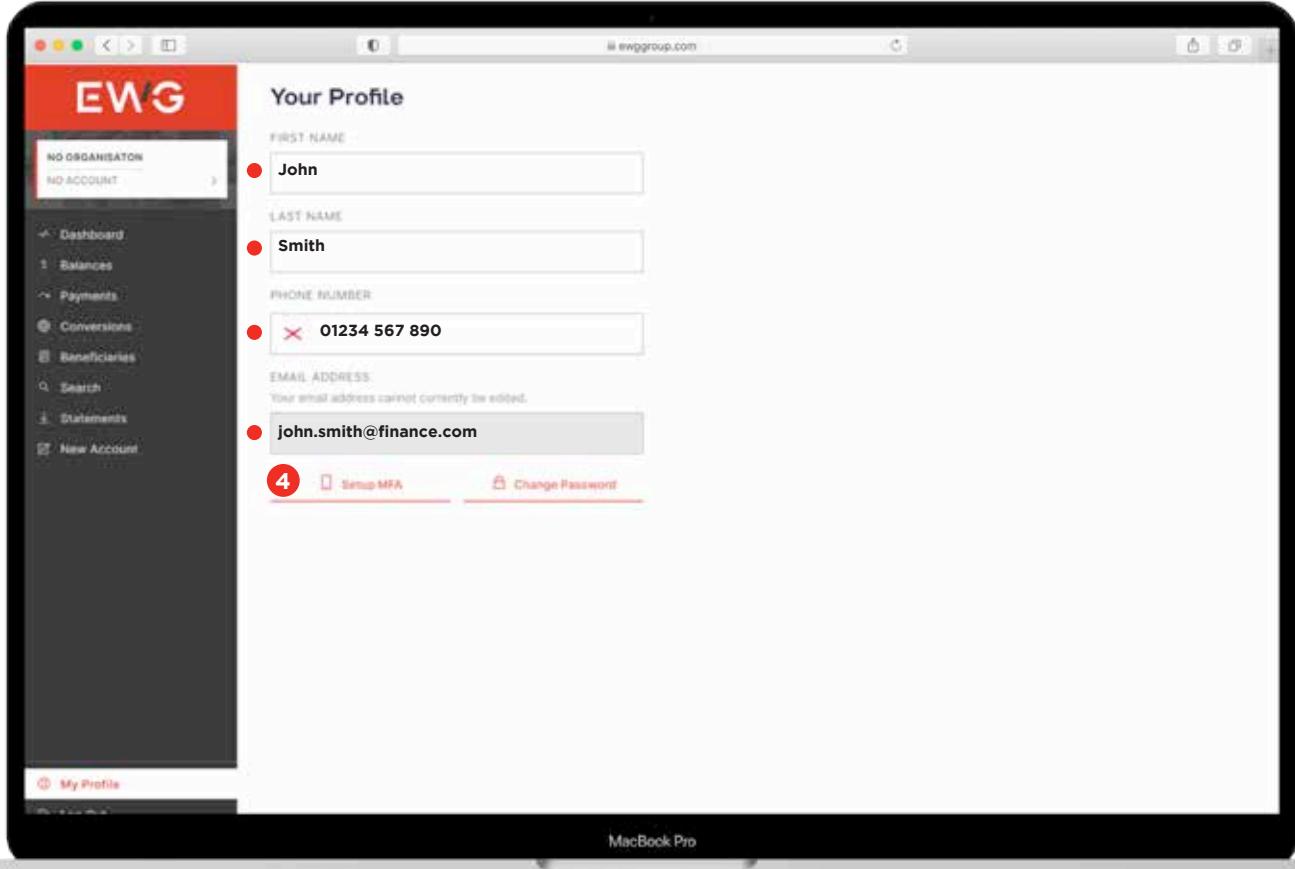
- 1** Enter your email address (in lowercase)
Enter your temporary password received by email from EWG
- 2** You will then be asked to update your password

/ Multi-factor authentication



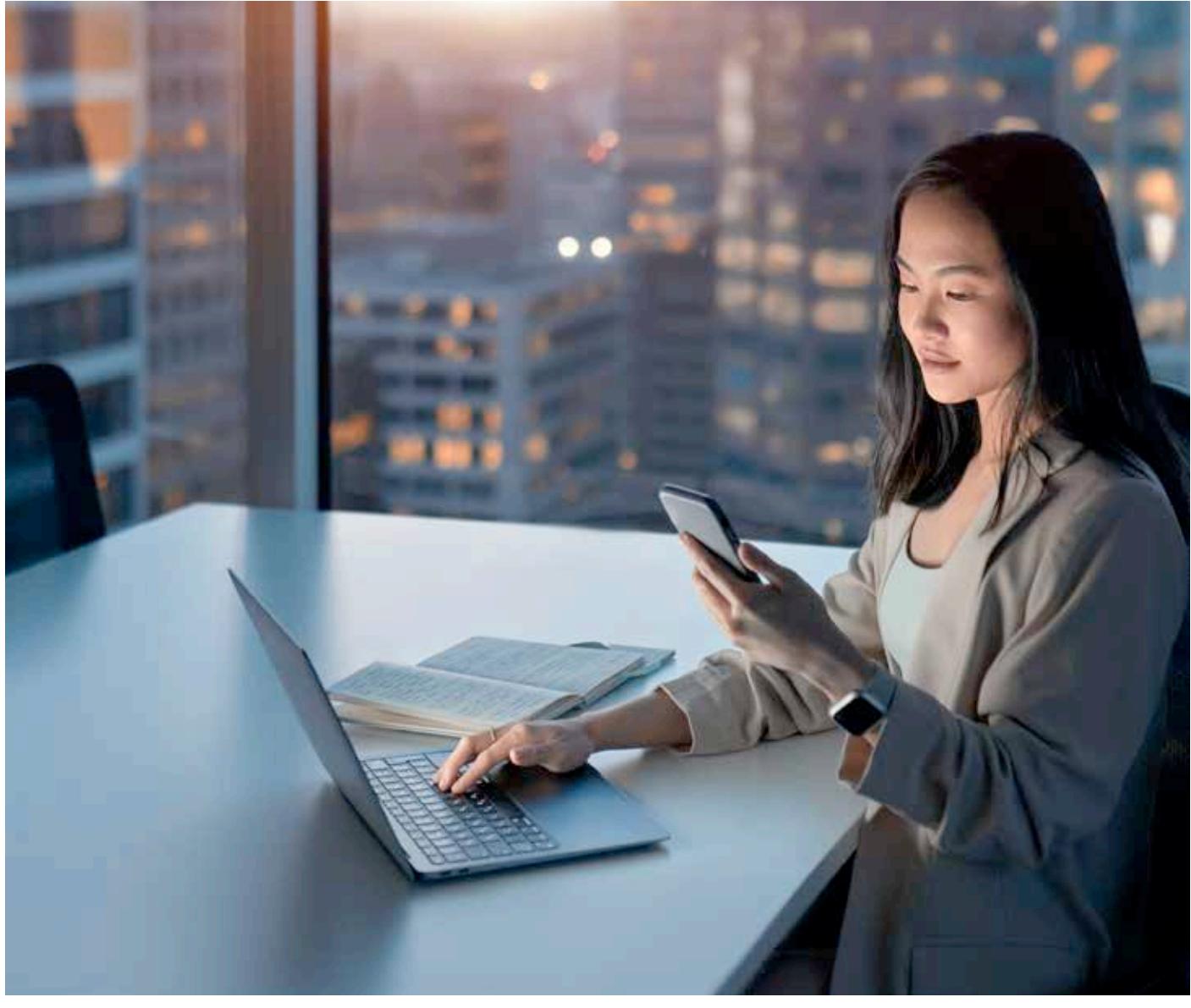
- 3 You will need to set up MFA access - Click on 'Set up MFA' (this extra security layer protects your funds.)

/ Checking details



- 4 Check your details - Click 'Set up MFA'

/ Authentication

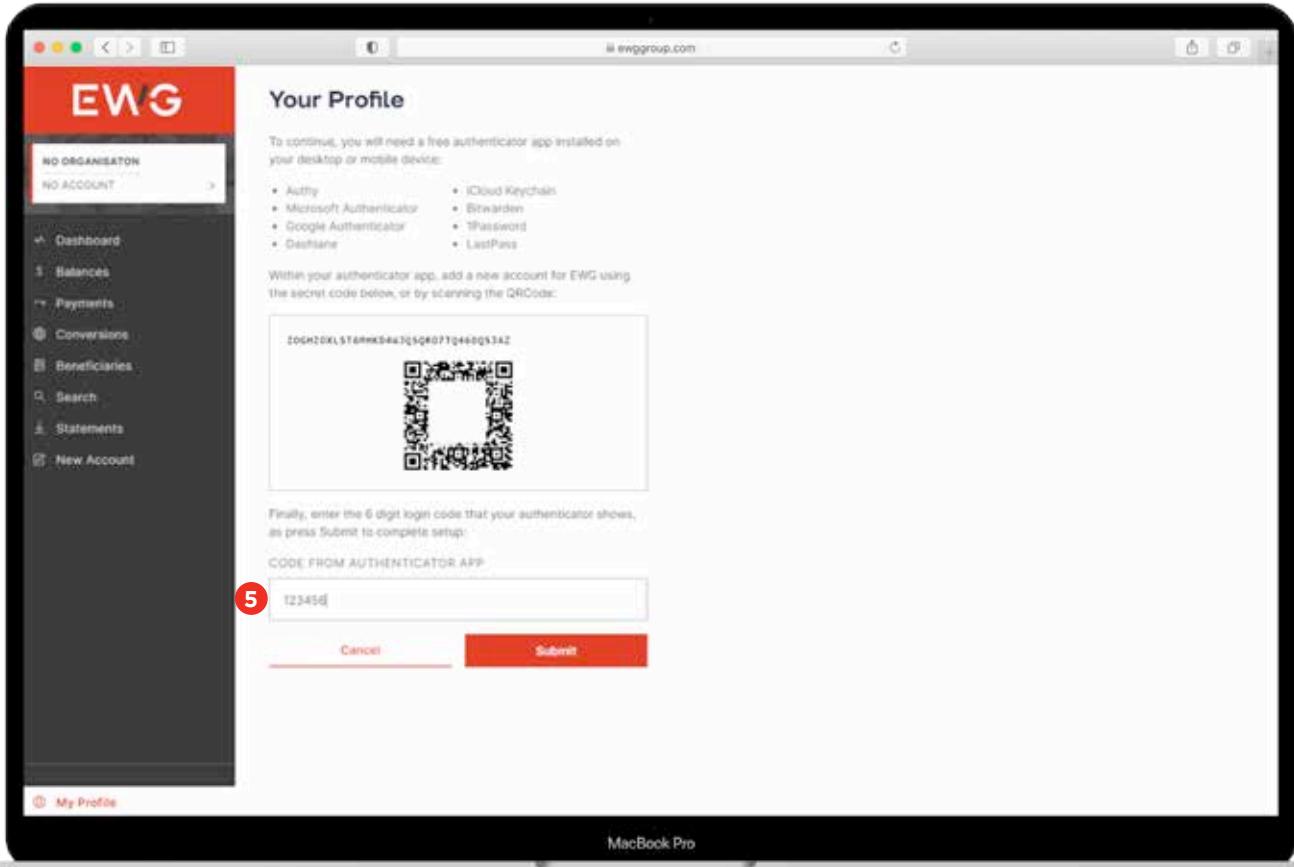


**Using your mobile phone download one of the named authenticator apps:
Twilio 'Authy', Microsoft Authenticator, Google Authenticator, Dashlane, iCloud
Keychain, BitWarden, 1Password or LastPass.**

**(We recommend Twilio 'Authy' as it can be used with many devices.) Or just use
whichever authenticator you feel comfortable with.**

**Open your chosen authenticator app and click on 'add account'
- a QR scan option should appear.**

/ Authentication



- 5 Scan the QR code and the account will then be added to your app - (It will likely be the last one in the list or grid, depending on your view settings.)

The new account will have a '6 digit' number displayed. Enter it in the relevant field on the EWG app then submit, you have now completed the authentication.

Note:

Click on 'Switch Account' tab to view your account(s).

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EMAIL: info@ewggroup.com
PHONE: +44 (0) 1534 608022

**17 Broad Street
St Helier
Jersey
JE2 3RR**

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